Travel tips for faculty, staff and students [1]

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As our faculty, staff and students travel around the world pursuing academic, research and personal pursuits, this is a good time to highlight recommendations to protect phones, laptops and accounts. Duke travelers should review the Global IT Checklist (https://oit.duke.edu/help/articles/global-it-checklist [2]) for recommendations before and during travel to protect themselves and their devices. Four key recommendations for all travelers are:

- Install the Duke VPN client and use it while traveling (especially if using public wifi networks).
- Encrypt your device and set up device tracking (e.g. Find my iPhone) in the event your device is lost or stolen.
- Update the operating system and applications on your device so that you are running the most up-to-date version.
- Remove data from the device if you do not need the data while traveling (e.g. use Box for data storage or sharing)

One potential concern for travelers is what to do if a device is stolen, lost or retained for inspection by border crossing agencies. If your device is lost or stolen, or you suspect that it has been inspected or accessed by someone other than yourself, we recommend contacting security@duke.edu [3] and Global Administrative and Travel Support [4] as soon as possible.

For more information, we encourage you to review Duke’s Global site for additional travel tips and recommendations (https://global.duke.edu/faculty-resources/travel-checklist [5]).