April 30, 2021

The IT Security Office has been notified of a data breach by the third-party ParkMobile application.

Due to the nature of the breach, the IT Security Office recommends that all ParkMobile users immediately update their passwords in the ParkMobile application.

ParkMobile is used for parking payments at a few locations around Durham, including the American Tobacco Campus, and a large number of Duke users will be affected.

ParkMobile has notified users that the following information may have been accessed in the breach:

- License plate numbers
- Email addresses
- Passwords
- Phone numbers
- Some mailing addresses

According to ParkMobile, no payment information was accessed, however ParkMobile users should also be on the lookout for phishing scams via email, text and phone calls.

Source URL: https://security.duke.edu/news-alerts/parkmobile-data-breach-0

Links