

Get Help ^[1]

To report a security issue or ask a security-related question, use the form below or email security@duke.edu ^[2].

Report an Incident

First Name *

Last Name *

Telephone Number *

Email Address *

IT security incident or problem you are reporting *

CAPTCHA

This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.

Submit

Lost or stolen device

If a Duke-owned computer has been stolen, report the theft to the Duke Police Department as soon as possible. If a Duke-owned computer containing restricted or sensitive data has been lost or stolen, immediately notify the IT Security Office at security@duke.edu ^[2].

Copyright/DMCA issues

Duke University complies with the provisions of the Digital Millennium Copyright Act (DMCA). If you have a concern regarding the use of copyrighted material on any site on the Duke University network, please contact the agent designated to respond to reports alleging copyright infringement:

Richard Bieber
Digital Millennium Copyright Act Agent
334 Blackwell Street
Suite 2106
Durham, NC 27701
E-mail (preferred): dmca-agent@duke.edu ^[3]
Voice: 919.684.8121

The Digital Millennium Copyright Act specifies that all infringement claims must be in writing (either electronic mail or paper letter) and must include the following elements:

- a physical or electronic signature;
- identification of the infringed work;
- identification of the infringed material;
- contact information for the complainant, e.g. address, telephone number, electronic mail address;
- a statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner or the law; and
- a statement that the information contained in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the copyright owner.

Source URL: <https://security.duke.edu/get-help>

Links

[1] <https://security.duke.edu/get-help>

[2] <mailto:security@duke.edu>

[3] <mailto:dmca-agent@duke.edu>