Get Help

To report a security issue or ask a security-related question, use the form below or email security@duke.edu.

Report an Incident

First Name *

Last Name *

Telephone Number *

Email Address *

IT security incident or problem you are reporting *

Lost or stolen device

If a Duke-owned computer has been stolen, report the theft to the Duke Police Department as soon as possible. If a Duke-owned computer containing restricted or sensitive data has been lost or stolen, immediately notify the IT Security Office at security@duke.edu.

Copyright/DMCA issues

Duke University complies with the provisions of the Digital Millennium Copyright Act (DMCA). If
you have a concern regarding the use of copyrighted material on any site on the Duke University network, please contact the agent designated to respond to reports alleging copyright infringement:

Richard Biever  
Digital Millenium Copyright Act Agent  
334 Blackwell Street  
Suite 2106  
Durham, NC 27701  
E-mail (preferred): dmca-agent@duke.edu [3]  
Voice: 919.684.8121

The Digital Millennium Copyright Act specifies that all infringement claims must be in writing (either electronic mail or paper letter) and must include the following elements:

- a physical or electronic signature;  
- identification of the infringed work;  
- identification of the infringed material;  
- contact information for the complainant, e.g. address, telephone number, electronic mail address;  
- a statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner or the law; and  
- a statement that the information contained in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the copyright owner.

**Source URL:** https://security.duke.edu/get-help

**Links**
[1] https://security.duke.edu/get-help  
[2] mailto:security@duke.edu  
[3] mailto:dmca-agent@duke.edu