

## Get Help <sup>[1]</sup>

To report a security issue or ask a security-related question, use the form below or email [security@duke.edu](mailto:security@duke.edu) <sup>[2]</sup>.

## Report an Incident

**First Name \***

**Last Name \***

**Telephone Number \***

**Email Address \***

**IT security incident or problem you are reporting \***

CAPTCHA

This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.

Submit

## Lost or stolen device

If a Duke-owned computer has been stolen, report the theft to the Duke Police Department as soon as possible. If a Duke-owned computer containing restricted or sensitive data has been lost or stolen, immediately notify the IT Security Office at [security@duke.edu](mailto:security@duke.edu) <sup>[2]</sup>.

## Copyright/DMCA issues

Duke University complies with the provisions of the Digital Millennium Copyright Act (DMCA). If

you have a concern regarding the use of copyrighted material on any site on the Duke University network, please contact the agent designated to respond to reports alleging copyright infringement:

Richard Biever  
Digital Millenium Copyright Act Agent  
334 Blackwell Street  
Suite 2106  
Durham, NC 27701  
E-mail (preferred): [dmca-agent@duke.edu](mailto:dmca-agent@duke.edu) [3]  
Voice: 919.684.8121

The Digital Millennium Copyright Act specifies that all infringement claims must be in writing (either electronic mail or paper letter) and must include the following elements:

- a physical or electronic signature;
- identification of the infringed work;
- identification of the infringed material;
- contact information for the complainant, e.g. address, telephone number, electronic mail address;
- a statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner or the law; and
- a statement that the information contained in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the copyright owner.

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**Source URL:** <https://security.duke.edu/get-help>

#### **Links**

[1] <https://security.duke.edu/get-help>

[2] <mailto:security@duke.edu>

[3] <mailto:dmca-agent@duke.edu>