Key Actions

Don't share your NetID and password with anyone, not even your parents or your Admins.

Use a different password for each online account you have.

Is your NetID locked? Find out why and what to do about it

Accounts can be compromised several ways: virus infection, phishing, weak passwords and sharing passwords.

Duke’s IT Security Office monitors logs for suspicious activity on accounts, looking for unusual log-in patterns. If suspicious activity is found, they will lock the account. The user will then have to call the OIT Service Desk to pass a credential check and have the account unlocked.

To minimize your risk of a compromised account, check your online account regularly, change your password regularly, and use different passwords for your online accounts.

Source URL: https://security.duke.edu/netid

Links
[1] https://security.duke.edu/netid